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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

To the leadership of the FCC,

After years and years of unsatisfactory service from the very limited number of national carriers, I was in despair.

I am \*\*a small-business owner who operates my company from my residence\*\* in Northern California. I was plagued by internet service that was slow, expensive, and impersonally delivered. Cellular service failed all the time. I was constantly apologizing to clients for connectivity issues and paying for price increases for poor service was maddening.

And then I discovered I could buy competitively from a LOCAL service provider. A provider who valued my business, knew me by name, and delivered services that were significantly better AND more affordable. It's been fantastic. Repeat: fantastic.

I support broadband competition because a LOCAL service provider made it possible for me to focus on my business (and my family!) rather than cope with mediocre service and broken performance promises.

DO NOT TAKE AWAY MY FREEDOM TO CHOOSE LOCAL PROVIDERS. That is NOT the path of a better more "competitive" marketplace. The very idea that "residential" is exclusive of "business" makes no sense in 21st century globalized economy. Do NOT listen to USTelecom claiming otherwise.

**David Peters**